

Thank you for understanding the precautions we are taking at this time for you and your loved one.

We appreciate your continued support over the last few months. This is a difficult and complicated time and we appreciate you adhering to our new policies.

The coronavirus disease 2019 (COVID-19) situation continues to evolve and change on almost a daily basis. Please know that we continue to receive updates from the [Centers for Disease Control](#) (CDC), and local and state health departments, in order to determine the best course of action to keep our residents safe.

If you have any specific questions or would like additional information, please reach out to our facility. We will continue to keep residents and patients, families and staff informed of any positive tests for COVID-19.

Our preventative measures include, and are not limited to, the following:

- Each of our homes are working to provide outdoor visitation per CMS guidelines as well as some indoor visitation if needed. This is determined by CMS and state guidelines and changes frequently, per positivity rates in the home and the community.
- During this time, it is especially important that residents and patients stay connected with family, friends and the greater community. We will continue to support the use of technology and alternative ways to visit with residents such as Skype, FaceTime, phone calls and email. Please call and ask to speak to our staff to schedule a time to talk with a resident or patient.
- Patients to practice social distancing, mask wearing and frequent hand washing.
- Essential visitors and essential health care personnel should enter through the main door and our staff will actively screen and take temperatures to ensure they meet CDC guidelines.
- Small internal resident and patient activity groups are being offered and we continue to offer digital and virtual group interactions when technology is available.
- Communal dining has been addressed for safe social distancing such as appropriate spacing in dining rooms.
- We are continuing to screen all staff as they enter the facility per CDC guidelines including taking temperatures and we are instructing them to stay home if they are sick.
- Staff are required to wearing appropriate personal protective equipment while at work. We will continue to take the proper steps to safeguard our community and place the health and safety of our residents and staff above all else. If you have any questions or concerns, please reach out to us.

All essential visitors and essential health care personnel must:



Check in at the front door for a screening per CDC guidelines.



Clean your hands upon arrival and before leaving. We have sanitizer for your convenience and use.



Always cover your cough. Use a tissue or your sleeve when you cough or sneeze.



Wash hands frequently for 20 seconds.